Conditions and Regulations

GRUPPO SACCIA ALBERGHI E VILLAGGI s.r.l., with head office in C.da S. Barbara, snc - 71012 RODI GARGANICO (FG), C.F./IVA/R.I. n. 03563720717 - R.E.A./FG n. 256354 Share Capital € 1.199.000,00 i.v., hereafter only GRUPPO SACCIA, welcomes its Guests to HOTEL BAIA SANTA BARBARA in RODI GARGANICO and CAMPING INTERNAZIONALE MANACORE in PESCHICI and in confirming its commitment to provide our Clients a pleasant and peaceful vacation, invites them to observe and respect these RULES which also contain the general booking conditions. The respect of a few rules for the benefit of the common interest.

GENERAL BOOKING CONDITIONS

CAMPSITE – PITCHES

The tariffs do not include the City tax.

Pitches can be occupied by a maximum of 6 people, adults or children alike.

Pitches can be booked only for a minimum of 1 week stay, free arrival/departure day (Saturday/Saturday the beach front and "VIP" pitches + equipped tent), with a 30% deposit to be forwarded by bank transfer or by credit card. It is necessary to indicate the reason of the payment: - Confirmatory deposit for offer n°…... It is possible to book a specific pitch number only with a minimum of 2 WEEKS' STAY, from Saturday to Saturday, and by paying the entire amount, rather than just the deposit, upon reservation. Otherwise the assigned pitch number will be communicated only upon arrival. A change of plot, once arrived, is to be authorized by the Direction.

The rest amount, for the pitches booked without a specific number, is to be paid within 10 days before arrival, by bank transfer or credit card. It is necessary to indicate the reason of the payment: - Confirmatory deposit for offer n°…... The official confirmation letter will be sent only upon reception of the total amount of stay. The payment of the rest amount from 9th day before arrival date will incur a 5% surcharge on the difference due.

Special offers and discounts will be applied only to Guests declared upon reservation.

Upon arrival, Guests will first proceed to check-in with all its formalities, including the signing for registration and authorization to retain the two deposit paid (30% and 70% deposits). Afterwards we will proceed to check-out by issuing the invoice for the entire stay which will include the City tax and any extras.

For anticipated departure, or absences during the stay, no refund will be due. The tariff "Uninhabited pitch" can be applied for maximum 3 nights, before arrival or after departure.

Any differences/errors to the bill should be pointed out before issuing the invoice. No claims for refund will be admitted once the bill has been paid.

CANCELLATION POLICY! For cancellations within 10 days before arrival, the DEPOSIT/PAYMENT WILL BE REFUNDED with the exception of € 50 for handling costs. For cancellations or period change from 9th to 4th day before arrival, the 30% deposit will be withheld as penalty whilst, the remaining 70% will be refunded or can be used to postpone the holiday period, within the current season. In case of cancellations/period change from 3rd day before arrival, the total amount of stay will be withheld as penalty.

A confirmed reservation can be modified within 10 days prior to arrival day with a fee of € 50.

The daily tariff will be charged from arrival day, regardless of the time. The departure day will be included in the bill in case of departure after 12 midday.

For the reservation of a pitch for the entire season, the Contractor must indicate the names of the 4 Guests who will occupy it. Extra Guests, or those not indicated in the contract, will be considered as additional and will be charged as „Extra Adults or Children", as shown in the price list. An extra adult, for the entire season, would pay € 350 whilst, a child 3/12yrs old, € 200 (5° and 6° occupant). A dog, for the entire season, would pay € 150. The confirmation is possible with the payment of a 50% deposit and the balance within 10

days before Campsite's opening. In case of cancellation within 30 days before the opening of the Campsite, the deposit/payment will be withheld with the exception of € 50 for handling costs. For cancellations between 29 e 10 days before the opening of the campsite, a penalty of 10% of the total stay will be applied. From the 9th day before opening, the penalty will be 50%.

MOBILITY ISSUES. Any disability or mobility issue that might hinder the normal enjoyment of the holiday must be reported at the time of booking so that the best accommodation can be recommended.

One pet per pitch, small/medium sized dog (max 20kg) allowed. When taken to a walk, they must be on a leash (1,5 mt. maximum length) and wear a muzzle. No admittance possible to public areas such as restaurant, swimming pool, amphitheater and private, equipped beach (unless adhering the "Dog Beach" service).

Guests and/or pets found in the Campsite without regular registration will be sanctioned with a fee of € 100 (in addition to the supplement due).

Visitors of Campsite Guests are allowed from h. 9.00 am to h. 9.00 pm. The first hour is free of charge. After that hour, the "Additional Guest" will be charged as „Extra Adults or Children", as shown in the price list. In the period from 08/08 to 22/08 it is forbidden to host/invite friends or relatives inside the facility.

Cars/Motorcycles are to be parked in the common parking areas. Possibility of parking on the camping plot by paying a surcharge of € 15 per day. Extra car/motorbike, in the parking area pay an extra of € 5 per day.

For security reasons, as well as to enjoy all available facilities, Guests will be asked to wear ID wristbands upon arrival.

HOUSING UNITS AND HOTELS

The tariffs do not include the City tax.

Accommodations can be booked only for a minimum of 1 week stay, Sunday/Sunday, with a 30% deposit to be forwarded by bank transfer or by credit card. It is necessary to indicate the reason of the payment: - Confirmatory deposit for offer n°…... It is possible to book a specific accommodation number only with a minimum of 2 WEEKS' STAY, by paying the entire amount, rather than just the deposit, upon reservation. Otherwise the assigned accommodation number will be communicated only upon arrival.

The rest amount, when only the deposit has been forwarded, is to be paid within 10 days before arrival, by bank transfer or credit card. It is necessary to indicate the reason of the payment: - Confirmatory deposit for offer n°…... The official confirmation letter will be sent only upon reception of the total amount of stay. The payment of the rest amount from 9th day before arrival date will incur a 5% surcharge on the difference due.

It is possible to book a specific accommodation's number only with a minimum of 2 WEEKS' STAY, from Saturday to Saturday, and by paying the entire amount, rather than just the deposit, upon reservation. Otherwise the assigned number will be communicated only upon arrival.

MOBILITY ISSUES. Any disability or mobility issue that might hinder the normal enjoyment of the holiday must be reported at the time of booking so that the best accommodation can be recommended.

FOOD ALLERGIES AND/OR INTOLERANCES must be notified at the time of booking, so we can pay particular attention to the offerings and provide accurate information on the allergens contained in each dish we serve. However, due to our organization, our kitchens cannot serve customized menus and/or prepare meals with ingredients brought from outside

CANCELLATION POLICY! For cancellations within 10 days before arrival, the DEPOSIT/PAYMENT WILL BE REFUNDED with the exception of € 50 for handling costs. For cancellations or period change from 9th to 4th day before arrival, the 30% deposit will be withheld as penalty whilst, the remaining 70% will be refunded or can be used to postpone the holiday period, within the current season. In case of cancellation/period change from 3rd day before arrival, the total amount will be withheld as penalty. In case of anticipated departure or unused meals, no refund will be due.

A confirmed reservation can be modified within 10 days prior to arrival day with a fee of € 50.

Upon arrival, Guests will first proceed to check-in with all its formalities, including the signing for registration and authorization to retain the two deposit paid (30% and 70% deposits). Afterwards we will proceed by issuing the invoice for the entire stay which will include the City tax and any extras.

For security reasons, as well as to enjoy all available facilities, Guests will be asked to wear ID wristbands upon arrival.

ARRIVAL AND DEPARTURE

CHECK-IN. The reception desk is open, for the operation of acceptance, from 10am to 9pm.
Upon arrival, Guests must show a valid ID document, both for adults and children.
It is the Client's responsibility to fill in the notification form, either upon arrival or, preferably, upon reception of the online check-in form which will arrive on the notified email address 7 days before arrival.

The pitches will be available from 4pm of arrival day, until 12pm of departure day. In case of departure after this time, an additional night will be charged.

The housing units and rooms will be available from 5pm pm of arrival day, until 10am of departure day. For hotel formula, arrivals in the morning should be notified previously, so that the stay may begin with the lunch whilst, arriving in the afternoon, can normally begin with the dinner. Early departures or meals not taken will not be refunded.

Upon arrival, all Guests must wear the "GRUPPO SACCIA" identification bracelet in order to use the Village's services, as well as for internal security reasons.

CHECK-OUT. Upon departure, Guests are requested to leave the rooms/flats/living units by the scheduled time, tidy and the kitchenette clean, so as to avoid delays when handing over the keys. For any extras/camping account to be settled, it is advisable to provide within 48h before departure's day.

RULES

The present regulations can be viewed through the link present on our website or the link provided when the offer is sent. These regulations are also displayed at the reception desk of our Holiday resorts and are understood to be fully accepted at the time of reservation, as well as for Guests who arrives without previous booking (passers-by, campers, etc.).

LIABILITY - INSURANCE

The Saccia Group disclaims any responsibility for theft of money or any other items left unattended either by the pitches/living units/rooms or under the beach umbrellas and/or in the car, etc.
The Saccia Group and its staff are not responsible for theft or loss that may occur while staying at the HOTEL BAIA SANTA BARBARA in RODI GARGANICO and the CAMPING INTERNAZIONALE MANACORE in PESCHICI, for damages in case of temporary lack of gas, electricity, water or technical failure of the facilities, for accidents caused by natural elements, such as wind, rain, and the like; for falls of trees, branches or pine cones or other vegetal parts in conjunction or not with atmospheric events; for the presence of any kind of wild animal and/or for accidents caused by Guests or their equipment and/or mobile means.
The Saccia Group declines all responsibility for clumsy maneuvers made to enter or exit the pitches, parking lots and/or internal roads (impacts on plants, branches or shade cloths)".
Any temporary suspension, for technical reasons or force majeure, of services or ancillary activities, will not, in any case, constitute grounds for revocation of the reservation, or cause termination of the relationship.
The Saccia Group reserves the unquestionable right to make any type of structural and/or organizational changes within the accommodation facilities and may, at its sole discretion, access at any time the spaces entrusted (rooms/living units/lofts) as often as it deems necessary for reasons of urgency, maintenance, control and inspection. The use of all sports equipment, and participation in organized entertainment activities, are at the risk of the user.

VEHICULAR TRAFFIC

It is not permitted to circulate inside the Holiday resorts, except on days of arrival and departure and only for loading / unloading the luggage. In these and only circumstances, moreover, they must proceed at walking pace, never exceeding 10km per hour. Cars/motorcycles must, therefore, be parked in the designated areas.

RESPECT FOR SILENCE

The silence time is scheduled from 2pm to 4pm and from 11,30pm to 7am. During these hours, silence and respect for the peace of others must be observed.

SERVICE HOURS

The swimming pools will be open from 9am to 1pm and from 4pm to 7pm.
The restaurants used for the full/half board treatment have the following opening hours:
– Breakfast from 7,30am to h. 10 am. Lunch from 12,30pm to 1,45pm. Dinner from h. 7,30pm to 8,45pm.

The hotel bars, in the all-inclusive formula, will have the following opening hours:
- Villaggio Camping Internazionale Manacore – Beach-Bar from 9am to 7pm
- Hotel Villaggio Baia Santa Barbara – from 8am to 3pm and from 5pm to midnight. The bars in the lobby and in the restaurant, will alternate opening hours, guaranteeing service at the above mentioned opening time. The beach-bar will be open from 9am to 1pm and from 3pm to 7pm.
Whilst breakfast is served, from 7,30am to 10am, drinks at the bar are to be paid for.

The evening entertainment service will stop within 11,30pm.

MINORS

Minors (under 18 years of age) must be accompanied and stay with their parents or guardians or adults who are responsible for ensuring that these regulations are respected and observed. Adults are directly responsible for the behavior of their minors and must ensure that their liveliness does not disturb other Guests. In addition, minors must always be supervised when swimming in the sea and in the pool. Campers must accompany children under 8 years of age to the common toilets.

BOATS

For the safety of bathers and in reference to the ordinance governing the bathing activities, it is not allowed to stop, even temporarily, any type of boat (inflatable boats, boats, inboard, outboard, etc..) on the beach. We suggest the garaging at the ports of Rodi Garganico, Peschici or Vieste.

SAFETY AT SEA

We recommend that Guests respect the law on matter and the provisions and the ordinance of the Harbor Authority, regularly displayed by the accesses to the beach. We remind you that it is forbidden to: - swim in the launching corridors of boats (canoes, pedal boats, etc..) in rough seas, during storms, at night and go out beyond the safety limit marked by buoys. Guests are obliged, however, to follow the instructions of the lifeguards.

CLEANING

The cleanliness of the common areas, as well as that of the accommodation units, is an absolute priority for the SACCIA GROUP. To this end, the collaboration of Guests is therefore essential to ensure its maintenance. Here are some basic rules:
- It is strictly forbidden to throw papers, cigarette butts, empty bottles/cans, chewing gum, etc. on the ground, on the beach, in the sea.
- It is strictly forbidden to damage the plants and equipment of the accommodation, to pour boiling liquids or any other kind of liquid down drains or into the streets.
- It is strictly forbidden to light fires outdoors (use only barbecues where present), dig holes or furrows along the roads and on the pitches.
Failing to comply with the present rules may lead to being turned away from the Holiday resort.

COMMON TOILETS – CAMPING

Campers are asked to maintain the utmost cleanliness in the bathrooms, washbasins and common toilets in general, in respect of hygiene and common civil living. In this concern, we recall some primary rules:
- Do not wash clothing or dishes in sinks intended for personal cleaning
- Always flush the toilet after using the facilities
- Do not let children under 8 years old, use the facilities alone
- Use drinking water in moderation, remembering the preciousness of this common good. In fact, it is forbidden to WASH CARS, CAMPERS OR CARAVANS.
Failing to comply with the present rules may lead to being turned away from the Campsite.

RECYCLING

The SACCIA GROUP pays particular attention to waste sorting and, to this end, the collaboration of our Guests is necessary. For this purpose, special bins have been distributed and ecological areas set up for the differentiation of waste. Guests are requested to use these services correctly.

LOST AND FOUND - SAFEKEEPING OF VALUABLES

It is advisable to be careful with personal belongings, such as money and valuables, never leaving them in the cars/caravans/camper or at the beach umbrella by using, for those staying in rooms/accommodation units, the safety deposit box provided. Campers, on the other hand, for small amounts of money for safekeeping, may contact the reception office. SACCIA GROUP disclaims any responsibility for damages, theft and/or loss caused by force majeure events and various calamities.

In case of finding any lost object, inside the property area, Guests are requested to hand it over to the reception office.

RULES FOR GUESTS WITH A DOG

Pets and small/medium sized dogs are allowed only in the Camping Village Internazionale Manacore. They are NOT ALLOWED in the Hotel Village Baia Santa Barbara.

Where allowed, it is possible the presence of only 1 pet for each housing unit / pitch. The access to the main common areas, such as restaurant, amphitheater, swimming pool, private beach, is not permitted.

In Camping Village Internazionale Manacore it is possible to take the dog to a small, free beach, located nearby the “Dogs’ Area”. By adhering the “Dog Beach” service, access to the private beach allowed.

Dogs must always be kept on a leash, with a maximum length of 1.5 meters, and must be available a muzzle of suitable size, to be used when necessary or at the request of the staff in charge.

Guests are asked to bring their own bags and shovels for the collection of manure.

It is recommended that dogs are not left unattended in the pitch/living unit but that a member of the household be present with them or walking them at all times.

Dogs must not cause any disturbance to other Guests and, when camping, must not invade other Guests’ pitches.

It is the duty of the pets’ owners to ensure that the hygiene rules are maintened in all areas of the Holiday resort, as well as in the accommodation in which they are staying.

Any damage caused to third parties and to the equipment of the accommodation facility, by dogs, are the complete responsibility of the owners.

Failing to comply, even partially, to the present regulations may imply the removal of the Guest/s from the Holiday resort, although all foreseen obligations by the general booking conditions remaining.

Updated on 5th of October 2026